



Toro Australia's Social Media Competition Terms & Conditions

The following Terms & Conditions apply to Toro Australia's Social Media Competitions ("Competition").

In the event of any inconsistency between these Terms & Conditions and any other materials relating to the Competition, these Terms & Conditions will prevail.

Participation in the Competition constitutes acceptance of these Terms & Conditions. Only entries that are submitted in compliance with these Terms & Conditions may be eligible to win the Competition.

The promoter is Toro Australia (ACN 47 001 310 443), located at 53 Howards Road, Beverley SA 5009.

Competition Dates

- Commencement: December 1st, 2024
- Closing: December 7th, 2024 at 11.59 pm (AEST)
- Winner Announcement and Notification: December 10th, 2024

Prize Details:

The following prizes are available:

- Santa's Gift: A mystery box with a retail value of over \$900
- Elf's Surprise: A mystery box with a retail value of over \$500
- Rudolph's Treat: A mystery box with a retail value of over \$150

Prizes are not transferable or exchangeable and cannot be redeemed for any other form of compensation (including cash).

How to Enter

To enter, each entrant must, during the Competition period:

- Follow Toro Australia on Facebook and/or Instagram.
- Like the "Christmas Mystery Box" post.
- Comment and share your plans for making your lawn perfect for this holiday, and TAG one friend.

Each valid entry is eligible for one (1) entry into the Competition. Incomplete entries, or entries received after the closing date, will be ineligible.

Who May Enter

Entry is open to all Australian residents currently residing in Australia over the age of 18, excluding: A. Directors, management, employees, or contractors of Toro Australia, and its related companies and agencies; B. Spouse, de facto spouse, parent, natural or adopted child, or sibling of such directors, management, employees, and contractors (whether or not they live in the same household); C. Directors, management, and employees of any Toro-authorized dealers or third parties involved with the Competition.

Prize Draw

This Competition is a game of skill. Winners will be selected based on creativity and originality from the entries received. There will be three (3) winners. A panel of judges from Toro Australia will determine the winners. All decisions are final and binding.



The promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence).

Winner Notification

The Prize Winners will be notified via direct message on Instagram or Facebook within five (5) business days of the competition end date. If a winner does not respond within 48 hours of being notified, the prize will be forfeited and an alternate winner will be selected.

The winners must provide their address to receive their prize. Toro Australia will contact the winners in regard to arrange suitable pickup or delivery of the prize. Toro Australia does not guarantee delivery of the prize in time for Christmas Day.

The prize will be delivered within six (6) weeks of notification.

Publicity & Promotion

By entering the Competition, participants agree to allow Toro Australia to use their name, likeness, and/or social media handle in promotional materials for the Competition and future marketing campaigns. This includes but is not limited to, social media posts, newsletters, and website content.

Toro Australia may request an image of the winner with their prize to be used for promotional purposes.

General Conditions

By entering, participants agree to comply with and be bound by these Terms and Conditions. Toro Australia reserves the right to disqualify any entry that violates these terms, is fraudulent, or does not adhere to social media platform guidelines.

Privacy

Personal information provided by participants will be used solely for the purpose of administering the Competition and will not be shared with third parties, except as necessary to fulfill the prize.

Social Media Disclaimer

This Competition is in no way sponsored, endorsed, or administered by, or associated with, Instagram, Facebook, or any other social media platforms used to promote the Competition. By participating, you release Instagram, Facebook, and any other platforms from any liability related to this Competition.

Limitation of Liability

If any act or omission, event or circumstance occurs that is beyond the reasonable control of the promoter which prevents the promoter from complying with these Terms & Conditions (including awarding any part of the prizes), the promoter will not be liable for any failure to perform or delay in performing its obligations.

The promoter reserves the right (subject to any applicable law) to cancel, terminate, modify or suspend the Competition at any time.

Except for any liability that cannot be excluded by law, the promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Competition, including, but not limited to: (a) any theft, unauthorised access, or third party interference; (b) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the



Australia

A.B.N 47 001 310 443

promoter) due to any reason beyond the reasonable control of the Promoter; (c) any variation in prize value to that stated in these Terms & Conditions; or (d) use of a prize/taking of a prize.

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- **Queensland**
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